

See your pension online anytime, anywhere

<https://www.dsvpensions.co.uk>

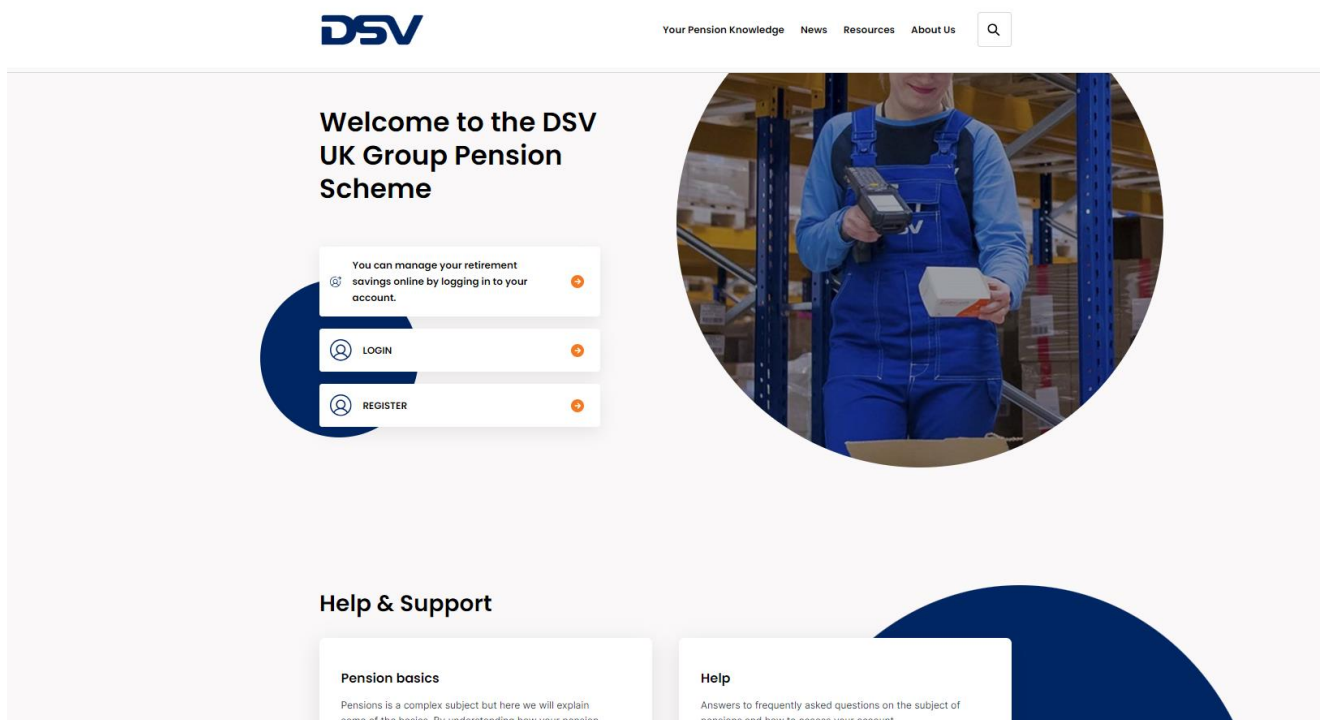
This is the home for all things about your pension in the DSV UK Group Pension Scheme – GIL section.

You'll find useful information in the home page as well as recent announcements and news about the scheme.

To get full value out of everything available to you on the site, you'll need to create a log in by registering your details, setting up your email address and going through a short security process. This is explained over the page. Once you log in to the secure area, you then have full access to your own personal information, so at any time you can:

- ✓ **View & update** your personal information
- ✓ **View** your annual pension at date of leaving
- ✓ **View** your annual pension revalued to a current date
- ✓ **Update** your address
- ✓ **Tell us** how you prefer us to contact you
- ✓ **Add & update** your nominated beneficiaries
- ✓ **Submit** requests for pension illustrations and view the results online
- ✓ **Model** your benefits at retirement (available to selected members)

Turn over to see how simple it is to do.....



How to set yourself up

1. Step One

Go to <https://www.dsvpensions.co.uk/> and click on **Register**.

2. Step Two

Enter the following personal information:

- Surname
- Date of Birth
- National Insurance Number
- Mobile Telephone number (if you do not have a mobile phone number, you can enter a landline number instead)
- Personal Email address

The screenshot shows a registration form with the following fields and instructions:

- Title:** Register for an account
- Instruction:** Enter your details below to register for an account
- Warning:** You must complete your registration within 30 minutes otherwise your session will time out and you will need to start again. If you close this window or navigate away from this page then you will need to start again.
- Phone Number Instruction:** In order for the SMS service provider to successfully send your One Time Code, please enter your phone number with no spaces. The number you enter should start with a '+' followed by your country dial code and phone number, omitting the first zero e.g. a UK mobile would be in the format +447123456789
- Fields:**
 - Surname *
 - Date of birth * (format dd/mm/yyyy)
 - Mobile Number * (with a '+' icon)
 - Confirm Mobile Number *
 - Email Address *
 - Confirm Email Address *
 - National insurance number *
 - Preferred method of contact * (dropdown menu with 'Please Select' option)
- Submit Button:** Submit

3. Step Three

You'll be asked to choose a username and password. Your username must be at least 8 characters, and can include upper- and lower-case letters, numbers, or symbols. Your password must be at least 9 characters, include both upper- and lower-case letters, at least one number and one special character or symbol. Once added, click '**Submit**'.

4. Step Four

A One Time Code will be sent by text message to the mobile phone number you provided in Step 2 or by text to speech to a landline phone number. Please enter the One Time Code within 30 minutes to complete registration and click '**Submit**'. If you don't complete your registration within the time slot, you'll be returned to the start of the process.

What happens next?

Tell us about any changes to your personal details and review the pension information that we hold for you.

Each time you log in a One Time Code will be sent to you by text message or text to speech as an additional layer of security to protect your information.

If you have any problems with logging into the site you can either:

Tel : 0121 212 8100; or

Email : dsv@hymans.co.uk